

MKI MIYUKI ZOKU

RETURNS FORM


RETURNS ADDRESS:

SHOULD YOU WISH TO MAKE A RETURN OR EXCHANGE, PLEASE SEND YOUR ITEM(S) BACK TO THE RETURNS ADDRESS, ALONG WITH THIS COMPLETED RETURNS FORM.

PLEASE COMPLETE CLEARLY IN BLOCK CAPITALS.

FOR ANY FURTHER ENQUIRIES, PLEASE CONTACT: INFO@MKISTORE.COM / (+44) 01274 579828

MKI MIYUKI ZOKU
RETURNS
THE FOCUS CENTRE
INGLEBY ROAD
BRADFORD
BD7 2AT
UK

| RETURNED ITEM DESCRIPTION | EXCHANGE | REFUND | REQUIRED ITEM DESCRIPTION (IF EXCHANGE WAS SELECTED) | REASON FOR RETURN |
|---|---|--------|---|-------------------|
| <i>EXAMPLE: 1 X MKI EMBROIDERED LOGO TEE, WHITE, SMALL.</i> |  | | <i>1 X MKI EMBROIDERED LOGO TEE, WHITE, MEDIUM.</i> | <i>TOO SMALL.</i> |
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CUSTOMER NAME:

SIGNATURE:

DATE:

MKI MIYUKI ZOKU

RETURNS AND EXCHANGE POLICY

RETURNS AND EXCHANGE POLICY:

- SHOULD YOU WISH TO MAKE A RETURN OR EXCHANGE, PLEASE SEND YOUR ITEM(S) BACK TO THE RETURNS ADDRESS WITHIN 14 DAYS OF RECEIVING YOUR ORDER TO BE ENTITLED TO AN EXCHANGE OR REFUND.
- ALL ITEMS RETURNED MUST BE UNWORN, AND IN A PERFECT RE-SELLABLE CONDITION IN ORDER TO BE ENTITLED TO AN EXCHANGE OR REFUND.
- WE DO NOT OFFER FREE RETURNS LABELS. ALL COSTS OF RETURNING YOUR ITEM(S) ARE YOUR RESPONSIBILITY TO PAY.
- WE RECOMMEND INSURING YOUR PARCEL TO THE FULL VALUE OF THE CONTENTS, AND OPTING FOR A SERVICE WHICH PROVIDES YOU WITH FULL TRACKING AND A SIGNATURE ON DELIVERY.
- PLEASE ENSURE YOUR ITEM(S) ARE WELL PACKAGED TO PREVENT ANY DAMAGE DURING TRANSIT.
- WE ARE NOT RESPONSIBLE FOR ANY RETURNED ITEMS UNTIL THEY HAVE BEEN RECEIVED AT OUR PREMISES.
- YOUR ORIGINAL POSTAGE CHARGE WILL NOT BE REFUNDED BY US WHEN YOU ARE MAKING A RETURN AS THIS COVERS THE COST OF SHIPPING YOUR ORDER.

EXCHANGE:

- EXCHANGES WILL BE SHIPPED ON THE DAY WE RECEIVE YOUR ITEM(S), AND YOU WILL RECEIVE NEW TRACKING DETAILS FROM DPD AT THIS STAGE.
- IF WE DO NOT HAVE STOCK OF THE ITEM(S) YOU HAVE REQUESTED IN EXCHANGE, YOU WILL BE CONTACTED VIA PHONE/EMAIL TO ASK IF YOU WOULD LIKE TO CHOOSE AN ALTERNATIVE OR RECEIVE A REFUND.

RETURN:

- REFUNDS WILL BE PROCESSED ON THE DAY WE RECEIVE YOUR ITEM(S), AND CAN TAKE APPROXIMATELY 10 WORKING DAYS TO CLEAR INTO YOUR BANK ACCOUNT.

RECEIVED A FAULTY OR INCORRECT ITEM?

- WE ARE EXTREMELY SORRY IF YOU HAVE RECEIVED AN INCORRECT OR FAULTY ITEM. IF THIS IS THE CASE, PLEASE EXPLAIN THE ISSUE IN THE 'REASON FOR RETURN' SECTION OF THE RETURNS FORM.
- WE WILL EXCHANGE/ REFUND YOUR ITEM(S) AS SOON AS WE RECEIVE YOUR RETURN, AND REFUND YOUR INITIAL POSTAGE CHARGE, PLUS AN ADDITIONAL POSTAGE CHARGE, TO COVER THE COST OF SHIPPING YOUR RETURN BACK TO US.